

Traveler's Journey: Hotel

Major hotel chains have increased their standards for housekeeping and hygiene. Most are following the recommendations of the Center for Disease Control (CDC) and incorporating their own ideas into guest's health and well-being. The Travel Office recommends conferring with preferred hotels for their cleanliness protocol. Below are some post-COVID cleanliness practices:

- Public spaces and high-traffic areas are being cleaned with increased frequency, dedicated staff, and recommended cleaning agents.
- Hand sanitizing stations are being installed at hotel entrances, at front desks, elevator banks, and meeting spaces.
- Signage in public spaces will remind guests to maintain social distancing. Partitions at check-in will be added to provide an extra level of precaution for guests and associates.
- In guest rooms, elevated rigorous protocols to thoroughly clean all surfaces with hospital-grade disinfectants. Disinfecting wipes in each room for guest use.
- Enhanced technologies including electrostatic sprayers to sanitize surfaces throughout the hotel. Utilizing ultraviolet light technology for sanitizing guest keys and devices shared by associates.
- Mobile technologies provide reassurance and distancing options for guests. Most hotels mobile app features include using a cellphone to check in, access the room, and order room service.

Employees may sign up for the university's travel listserv to receive up-to-date travel information [here](#).
