# **RETURN TO TRAVEL**



We are making adjustments to the Delta experience in order to ensure that when we fly together, you can do so confidently. Here's what to expect:

## AN ELEVATED STANDARD OF CLEAN:

We're committing to clean for the long haul with practices like:



## Sanitizing

We are expanding electrostatic spraying to all aircraft before departure



## **Air Filtration**

We have advanced air filtration systems known as HEPA filters, which extract more than 99.999% of viruses



## **Cleaning Checklists**

We're following an extensive cleaning checklist to ensure everything is clean before every flight

## PEACE OF MIND AT EVERY STEP OF THE TRAVEL JOURNEY:

## At the Airport

We've made enhancements to our airport procedures to ensure we provide you with peace of mind from the very start of your journey:



Extra focus on cleaning high traffic areas such as ticket counters, kiosks, gates, jet bridges and baggage claim areas



For everyone's safety, customers and employees are required to wear face coverings throughout the travel journey<sup>1</sup>



Delta Sky Club® operations are being consolidated and we are temporarily discontinuing shower service and scaling back our food and beverage for your well-being

# **Before Your Flight and Boarding**

We're changing our policies to make space for safer travel:



Pausing automatic, advance Complimentary Upgrades and processing available upgrades at the gate



Middle seats are blocked on all flights. On smaller aircraft, select window and aisle seats will be blocked.



Boarding from the back of the plane to the front to limit passenger interaction

# **On Your Flight**

We've made adjustments to the onboard experience in order to reduce touchpoints:



Non-essential materials, including Sky magazine, will be removed from seat-back pockets on all aircraft



Offerings are pared down to only essential food and beverage options



Customers in all cabins will now receive their own personal snack bags with sani-wipes on domestic flights

Here's a snapshot of where Delta is planning to fly internationally in May.

DELTA INTERNATIONAL FLIGHT SCHEDULE - MAY							
ORIGIN	CANADA	CARIBBEAN	CENTRAL AMERICA	MEXICO	SOUTH AMERICA	TRANSATLANTIC	TRANSPACIFIC
ATL		St. Croix (STX) - Sat. only St. Thomas (STT) - Less than daily San Juan, PR (SJU) - Less than daily	San José, CR (SJO) - Less than daily* San Pedro Sula, Honduras (SAP) - Less than daily* San Salvador, El Salvador (SAL) - Less than daily*	Mexico City (MEX) - Less than daily	Lima, Peru (LIM) - Less than daily*	Amsterdam (AMS) - Daily Paris (CDG) - Less than daily	
DTW	Montreal (YUL) - Daily Ottawa (YOW) - Less than daily Toronto (YYZ) - Daily					Amsterdam (AMS) - Daily	Seoul-Incheon (ICN) - Less than daily Tokyo-Haneda (HND) - Less than daily
MSP	Calgary (YYC) - Less than daily Edmonton (YEG) - Less than daily Winnipeg (YWG) - Less than daily*						
JFK	Toronto (YYZ) - Daily	Santo Domingo, DR (SDQ) - Sat. only					
SEA	Vancouver (YVR) - Daily						Seoul-Incheon (ICN) - Less than daily Tokyo-Haneda (HND) - Less than daily
SLC							

- Domestically, Delta continues to provide flights to all U.S. hubs and top markets on a significantly reduced schedule
- Delta continues to evaluate summer schedule and will adjust as needed