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The University of Nebraska Travel Office is excited to announce our newest enhanced duty of care program in partnership with Crisis24. This travel program benefits all employees, guests, and students by providing comprehensive safety information, location alerts, and security assistance via the *optional* Worldcue® Mobile App, while in travel status for university domestic and international travel.

The selection of our partnership with Crisis24 was determined in collaboration with our four campus Global Engagement Directors. Formerly known as World Aware, Crisis24 has superior technology providing timely information from their global security experts on events that may impact our University and travelers. Crisis24 will provide risk alerts, watch lists, country reports and risk maps.

Crisis 24 has an optional enhanced mobile app called *Worldcue* allowing a traveler to "check in" and alert the University of any potential risks.









## **Worldcue Mobile App Features**

- Hotline Button provides a quick and easy connection to the global assistance hotline.
- Crisis Alarm sends your location information if urgent help is needed, and the situation requires you to communicate silently.
- Check-in Button indicates your coordinates and that you are safe.
- Automated App Notifications of intel alerts relevant to travel itinerary and location if allowed.
- Quick access to destination intelligence.

## Complete the one-time activation of your Worldcue® account:

- 1. Download the Worldcue® Mobile App from either Google Play or the iTunes App Store.
- 2. Click "New User" to create an account with your company email address and details.
- 3. Follow the activation link in a confirmation email sent to the address you provided.
- 4. Sign In to Worldcue® Mobile to view and edit your personal profile and emergency contacts.



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- 5. Once in the App, view and edit your personal information and emergency contacts.
- 6. Save the Assistance Hotline: +1 443-782-5151

The hotline should be used when in need of travel, medical, or security assistance.

Beginning February 16, 2022, when travel arrangements are created via Concur, Fox World Travel, or Anthony Travel (UNL Athletics only), the traveler will receive welcome emails from Crisis24. For questions, contact the NU Travel Office at <a href="mailto:traveloffice@nebraska.edu">traveloffice@nebraska.edu</a> or the following campus contacts:

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