

## Benefits of Fox World Travel

Fox World Travel is the Travel Management Company (TMC) chosen by the University as our exclusive travel provider. Fox was selected through a comprehensive selection process that focused on service to our travelers, forward thinking technology, cost containment and experience with higher education. Fox World Travel importantly has extensive experience servicing Universities in the Big-10 along with other prominent private Universities.

Fox World Travel is a third-generation family-owned company based in Oshkosh, Wisconsin. Our partnership with Fox allows the University to take advantage of superior service for our travelers, application of a range of discounts (both University negotiated and supplied by Fox) to lower University travel expenses and the data the University requires to successfully manage our travel program.

- **No fine print or hidden fees.** Unlike travel website companies that often tack on additional fees or hide caveats in the fine print, there are no question marks with Fox World Travel.
- **Around the clock support 24 hours / 365 days a year.** Fox World Travel's emergency service teams provide immediate assistance when we need it most, without having to call an airline directly, sitting in a queue.
- **Manage unused airline tickets.** On average 10% of company's airline tickets go unused annually. Fox World Travel provides real-time tracking and automated application and use of all unused tickets, helping to control travel expenses
- **Adheres to University of Nebraska travel policy.** Fox World Travel understands the ins and outs of travel policies, using the best practices to ensure traveler support and safety.
- **Provide duty of care support.** In the event of an emergency, we need to have the ability locate our travelers immediately to determine if emergency travel services are required. Software products like Fox World Travel's Safe-To-Go technology provide the best practices in travel management and importantly, the ability to immediately identify and communicate with our travelers in an emergency situation. This enhanced safety process only works for tickets purchased through Concur or a Fox agent.

Please note that booking travel with an online service such as Kayak, Orbitz or even directly with an airline removes University travelers from our duty of care processes; so, for travel purchased with an online service, both the University and Fox World Travel will be limited in their ability to provide help in an emergency situation.

- **Concur Online Travel and Fox Agents** are in place for use for all University travel needs. Individual Concur travel profiles allow our travelers to store personal travel needs, frequent traveler/ loyalty information that are applied to all travel bookings made through Fox World Travel and Concur. Be assured that you will receive credit you deserve when using our travel partner, Fox World Travel.
  - **Stay organized with traveler itineraries, profiles, and documents.** Fox World Travel will store and document itineraries and key travel documents. Invoices and itineraries are always emailed for use in
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travel and expense reporting, and available for you in the Fox World Travel Portal, or the Fox app, “MyFoxWorldTravel”.

- **Historical Data** collection and reporting is a key service provided by Fox World Travel. Historical data allows the University to understand travel spend, manage budgets, and negotiate discounts with University air, hotel and car suppliers. Fox provides the University advanced reporting and analysis of our travel program spend.
- **Financial reporting** provided by Fox World Travel creates a seamless process for internal allocation of travel costs.
- **Commercial Online Travel sites** may provide a sense of immediate gratification; however they lack the tools and service to manage corporate travel budgets, duty of care services, University air, hotel and car discount and travel support, and reliable elevated services to the University.

Employees may sign up for the university’s travel listserv to receive up-to-date travel information [here](#).

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