

**PURPOSE**

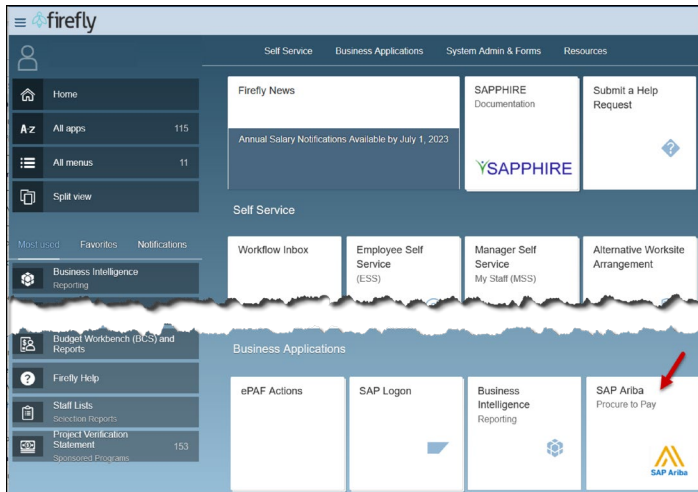
This Quick Reference Guide (QRG) is designed to show the steps needed to request a **NEW** Supplier in SAP Ariba and how to check the status of your request. The supplier will need to complete registration before it is available in Ariba.

**HELPFUL HINTS**

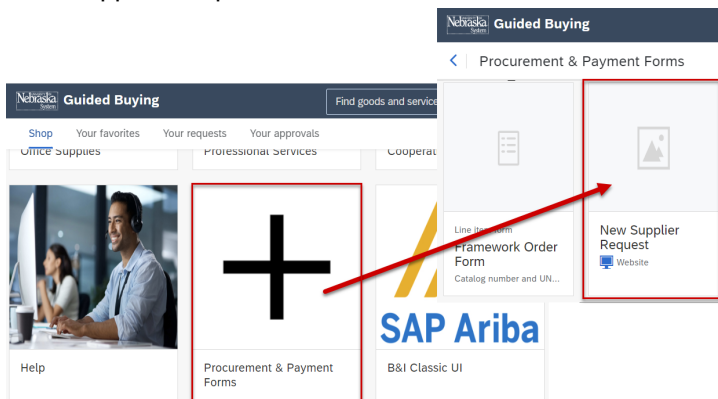
- Assemble all supporting documentation prior to beginning work in SAP Ariba.
- For the best experience, please use the following browsers:
  - Google Chrome (64-bit)
  - Apple Safari (64-bit)
  - Microsoft Edge (32-bit)
  - Microsoft Edge Chromium (32-bit and 64-bit)
  - Mozilla Firefox (64-bit)

**CREATING THE REQUEST**

1. Access SAP Ariba by clicking the “SAP Ariba – Procure to Pay” tile in Firefly.



2. From the Guided Buying homepage, scroll to the “Procurement and Payment Forms” tile and click “New Supplier Request”.



CREATING THE REQUEST (CONTINUED)

3. The “Supplier Request” screen displays. Complete the screen as noted below. Required fields are denoted by “ \* “. Click “Submit” when finished.

The screenshot shows the 'Supplier Request Form' interface. It includes sections for: 1. Reason for New Supplier (field A); 2. General Supplier Information (expanded), containing 2.1 Supplier Full Name (field B) and 2.2 Supplier Main Address (fields for Street, House Number, Street 2, Street 3, District, Postal Code, City, and Country/Region); 3. Primary Supplier Contact (expanded), containing 3.1 Contact First Name (field C), 3.2 Contact Last Name, 3.3 Contact Email, and 3.4 Contact Phone; and 4. Additional Information (expanded), containing 4.1 Select the Service and/or Material Categories the Supplier provides (field D). At the bottom right, there are 'Submit', 'Save', and 'Cancel' buttons, with a red arrow pointing to the 'Submit' button.

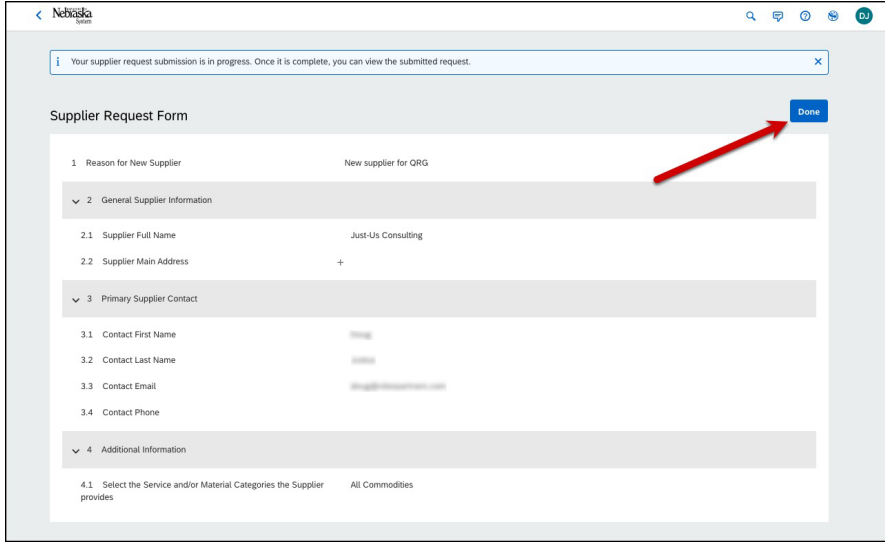
- A. Enter a reason for the new supplier.
- B. Enter the full business name of the supplier. Enter as much address information as is known.
- C. Enter contact info for the primary contact at the supplier.
- D. Search for and select the commodity(ies) provided by the supplier.

NOTE: The system will check to see if a potential duplicate supplier already exists in SAP Ariba (refer screenshot below). If a potential duplicate does exist, you can choose to “Cancel” or continue the Request.

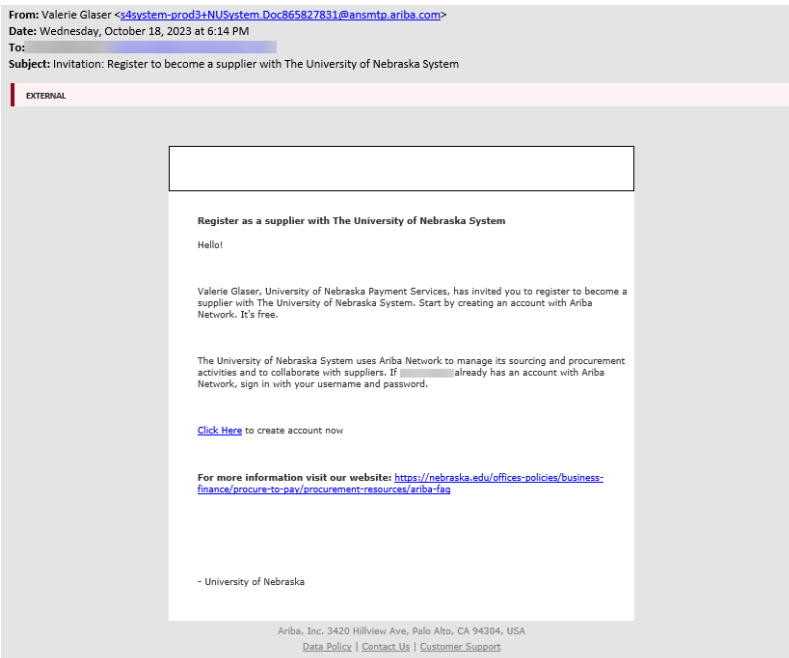
⊗ 1 potential duplicate was found based on information suppliers provided. [See duplicates](#)

CREATING THE REQUEST (CONTINUED)

4. The confirmation screen displays. Click “Done” to continue.



Your request will be reviewed by a P2P Supplier Manager. Once your request has been approved, the Ariba supplier registration will be emailed to the supplier for them to complete (see screen shot below). Once the supplier completes their registration, they will be available in Ariba. The timeliness of the registration completion is mainly dependent on the supplier not P2P.





**CHECKING THE STATUS OF THE REQUEST**

To check the status of your request in the Ariba Classic UI:

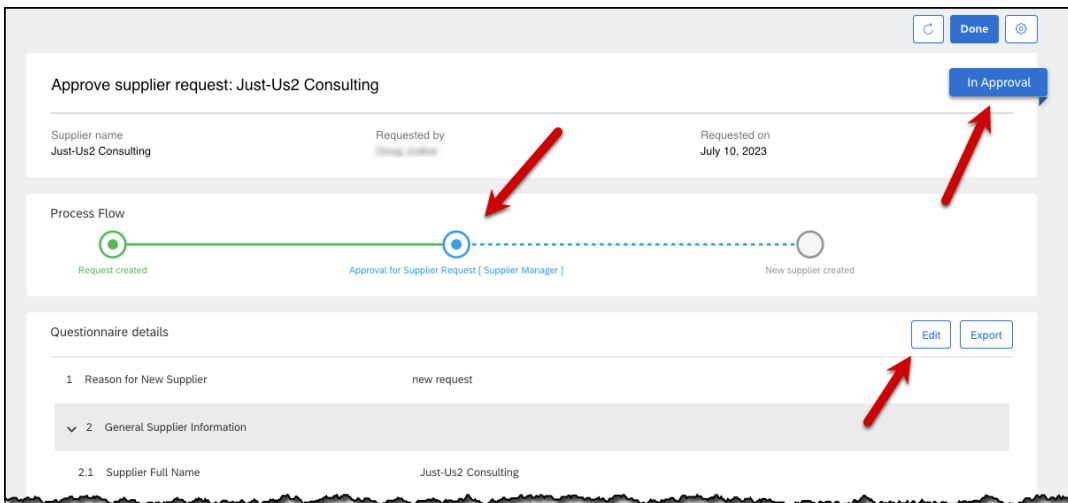
1. From the Guided Buying launch page, click the “B&I Classic UI” tile.



2. The classic user interface opens. In the “My Documents” section, click the supplier request you’re researching.

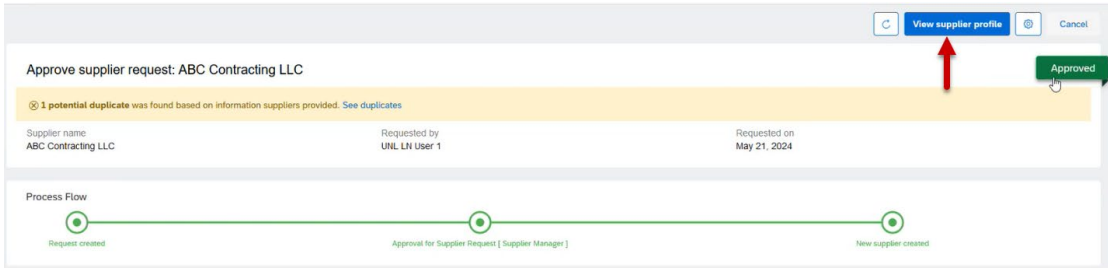


2. The request displays. Note the approval process flow and status. The request can be edited by clicking the “Edit” button.



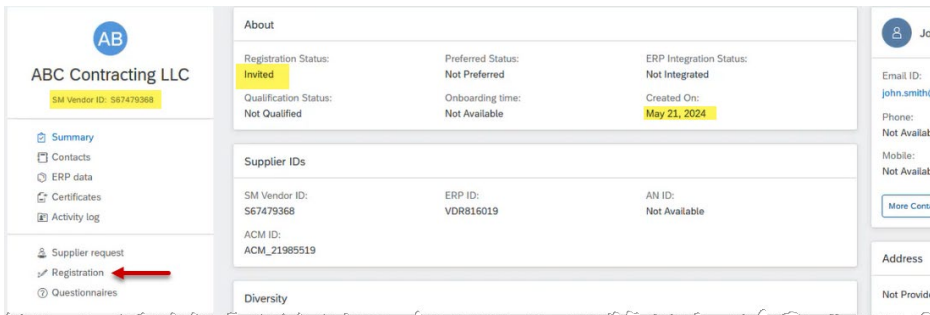
CHECKING THE STATUS OF THE REQUEST (CONTINUED)

- 3. When your request to add a supplier has been approved by a P2P Supplier Manager, an invitation will be emailed to the supplier. The status of your request changes to “Approved”, meaning the Supplier Manager has approved your request, and the process flow displays in green. To check the status of the supplier’s registration, click the blue “View supplier profile” button.

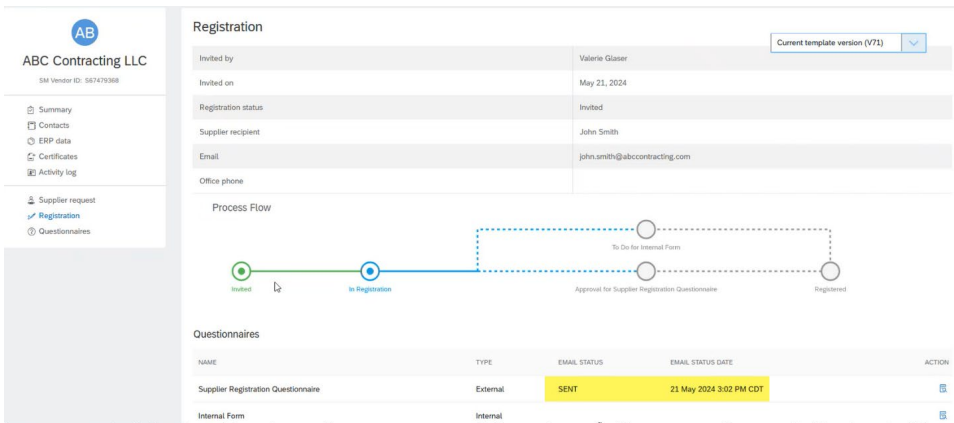


Invited Status

The supplier profile opens and displays the status of the registration and the date the invite was created (e.g., *Invited* and *May 21, 2024*). An ERP Vendor ID has yet to be created. Click the “Registration” link at the left to view more details.



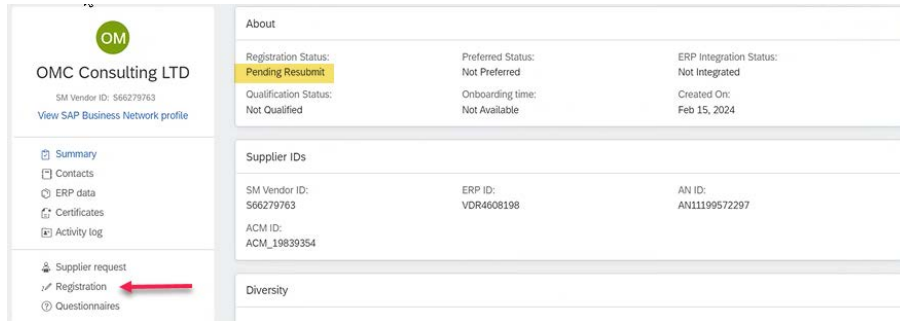
The supplier’s registration details display. In the screen shot below, the process flow is mostly blue, indicating steps that are currently active (e.g., supplier is in the process of completing their registration). In the *Questionnaires* section, the email status is “SENT”. If the supplier had opened the email invitation, the email status would change to “OPEN”, and the date would change. This does not necessarily mean that the supplier has taken any action, however.



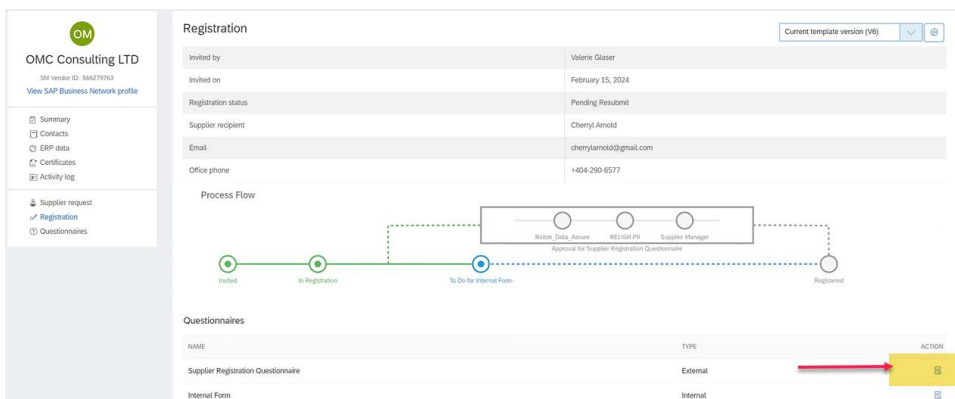
**CHECKING THE STATUS OF THE REQUEST (CONTINUED)**

**Pending Resubmit Status**

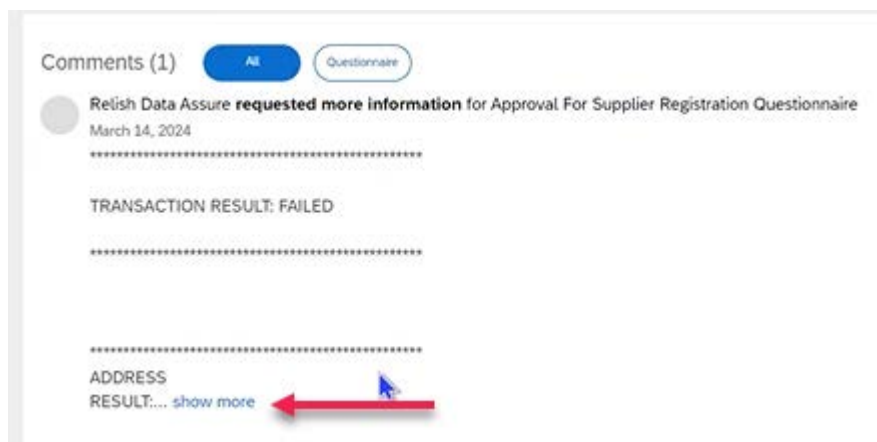
The supplier profile opens and displays the status of the registration. Pending Resubmit indicates the registration was returned to the supplier by Ariba for necessary updates. Click the "Registration" link at the left to view more details.



The supplier's registration details display. Click on the action button as indicated below.



Scroll down to the comments section. Click on "show more".



CHECKING THE STATUS OF THE REQUEST (CONTINUED)

The supplier receives an email from Ariba containing the necessary changes. Those changes are shown in the comments section. As the user requesting the supplier, we welcome you to reach out to your supplier and remind them to take action.

Supplier Registration Questionnaire

SUPPLIER	QUESTIONNAIRE TYPE	RECIPIENT
OMC Consulting LTD QUESTIONNAIRE ID Doc1009387139	Registration External	Supplier Manager OWNER Valerie Glaser

Process Flow

Comments (1)

- Releas Date Assure requested more information for Approval For Supplier Registration Questionnaire  
March 14, 2024

TRANSACTION RESULT: FAILED

ADDRESS RESULT FAILED

Section 1, Main Address  
7618 Forest Glen Way Lithia Springs GA 30122-6867 US

ERRORS:

- The address provided is not found in the USPS database
- Primary number (e.g., house number) is missing
- Same ZIP for multiple
- Insufficient/ incorrect address data show less



CHECKING THE STATUS OF THE REQUEST (CONTINUED)

Pending Approval Status Example #1

The “Pending Approval” status can mean one of two things: 1) the supplier has not completed their registration; or 2) the supplier has completed their registration, and the P2P Supplier Manager hasn’t yet approved the registration.

The example below shows the Registration Status as “Pending Approval” and an ERP Vendor ID has yet to be assigned. Click the “Registration” link for more details.

HOME SUPPLIER MANAGEMENT RELISH MORE...▼

Back to search results

**Fa**  
Fatimah  
SM Vendor ID: S66820128  
View SAP Business Network profile

- Summary
- Contacts
- ERP data
- Certificates
- Activity log
- Supplier request
- Registration ←
- Questionnaires

About

Registration Status: Pending Approval	Preferred Status: Not Preferred	ERP Integration Status: Not Integrated
Qualification Status: Not Qualified	Onboarding time: Not Available	Created On: Apr 4, 2024

Supplier IDs

SM Vendor ID: S66820128	ERP ID: VDR5030905	AN ID: AN11201110403
ACM ID: ACM_20354173		

Diversity

The supplier’s registration details display. The blue process flow indicates the supplier is still in the process of completing their registration (e.g., RELISH confirmation).

Back to search results

**Fa**  
Fatimah  
SM Vendor ID: S66820128  
View SAP Business Network profile

- Summary
- Contacts
- ERP data
- Certificates
- Activity log
- Supplier request
- Registration
- Questionnaires

Registration

Invited by	Valerie Glaser
Invited on	April 4, 2024
Registration status	Pending Approval
Supplier recipient	Fatimah
Email	fatimc...@gmail.com
Office phone	

Process Flow

Invited → In Registration → Relish\_Data\_Assure → RELISH PII → Supplier Manager → Registered

To Do for Internal Form

Approval for Supplier Registration Questionnaire

CHECKING THE STATUS OF THE REQUEST (CONTINUED)

*Pending Approval Status: Example #2*

The example below also shows the Registration Status as “Pending Approval” and an ERP Vendor ID has yet to be assigned. Click the “Registration” link for more details.

Back

Am  
Amanda  
SM Vendor ID: S67177555  
View SAP Business Network profile

- Summary
- Contacts
- ERP data
- Certificates
- Activity log
- Supplier request
- Registration
- Questionnaires

About

Registration Status: Pending Approval	Preferred Status: Not Preferred	ERP Integration Status: Not Integrated
Qualification Status: Not Qualified	Onboarding time: Not Available	Created On: May 10, 2024

Supplier IDs

SM Vendor ID: S67177555	ERP ID: VDR5276289	AN ID: AN11203398943
ACM ID: ACM_20959065		

Diversity

The supplier’s registration details display. The green process flow indicates the supplier has completed their registration, and now the P2P Supplier Manager needs to approve it.

Registration

Current template version (V7)

Invited by	Adam
Invited on	May 10, 2024
Registration status	Pending Approval
Supplier recipient	Amanda
Email	
Office phone	

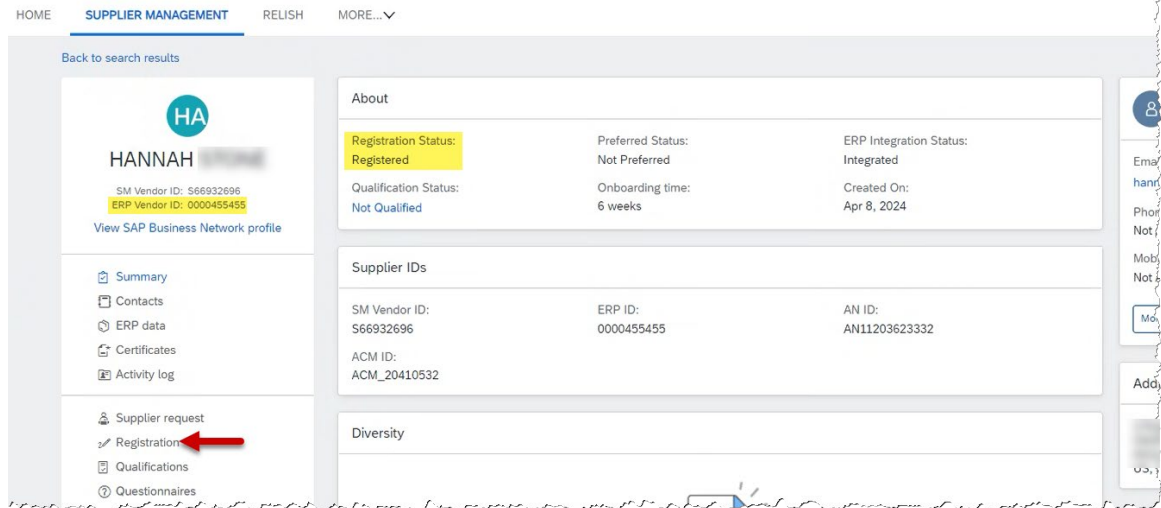
Process Flow

Invited - In Registration - To Do for Internal Form - Refresh\_Data\_Assure - RELISH PII - Approval for Supplier Registration Questionnaire - Supplier Manager - Registered

CHECKING THE STATUS OF THE REQUEST (CONTINUED)

**Registered Status**

The example shows the Registration Status as “Registered”, and an ERP Vendor ID has been assigned. Click the “Registration” link for more details.



The supplier’s registration details display. The process flow is entirely green and indicates the supplier has completed their registration and a P2P Supplier Manager has approved it. The supplier is ready to use in Ariba.

