

HELPFUL HINTS

University of Nebraska's Crescent Electric Account Number: 124214

SEARCHING / ORDERING / CHECKOUT PROCEDURE

Crescent Electric's enhanced search feature enables type-ahead searching that offers matched product descriptors, suggested products, categories, and manufacturer names that match search terms.

- 1. Use the Search field to enter a keyword(s) to find an item, or to enter the item number if known.
- 2. Use the In Stock filter option to review local branch inventory on hand. Products can be delivered much quicker if the product is available at the local branch.



- 3. Adjust the quantity field if needed, and click Add to cart
- 4. Search and add other items to the cart as needed.



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6. Make any necessary changes and click "Transfer Order" located near the bottom of the product list.





The item(s) have been added to the active cart in Ariba. Items can be removed from the cart within Ariba, but <u>all</u> items must be removed from the cart. If there is a change in quantity or additional items are needed, delete the items and start over; or go back to the Crescent punchout to bring additional items in.

RETRIEVE QUOTES

Consult the Crescent Electric representative for quotations on products that the local branch may not carry, or items that are not typically purchased with high frequency. The account manager can find the product needed and generate a quote that can be retrieved immediately through CESCO.com punchout.

Once the account manager has generated a quote and provided the number, it can be retrieved from My Account -

1. Click **My Account** Iropdown menu, then My Orders link. A list of quotes can be found in the Quotes section.

My Account		Quotes				
My Orders		Know exactly what you're looking for? Ju	mp right to it by using the filter	rs below.		
All Orders Open Orders		Search Keyword:	Limit results to:	•	Date Range:	
Closed Orders Quotes	•	Clear Filters Apply Filters				Export to .CSV
		Display: Order View Line Item View	N			

- 2. For quotes generated on a day prior to the current day, they will be shown on the list (they are transferred from Crescent Electric's ERP system to the website database during a nightly process). To retrieve quotes created on the current day, enter the quote number in the Search Keyword field in the filters section at the top of the list.
- 3. Review the quote details and click Transfer Quote button to bring the quote back into Ariba.

Quote Details									
Print	Send Email								
Quote Number:	S123456789	Bill To:	PO BOX 12345						
Quote Date:	05/28/24		OMAHA, NE 68007 405774						
PO Number:	PO 12345	Job Number:							
		Job Account:	UNIV OF NE - OMAHA (UNO)						
		Transfer Quote							



SHOPPING LISTS

Shopping lists are a great way to organize frequent product purchases, and they can be managed from ^{My Lists} . Two types of shopping lists are available on CESCO.com: custom lists and autogenerated lists. Custom lists allow frequently purchased items to be saved to eliminate the need to search for them again. If the list gets lengthy, use search filtering to find specific items in the list.

My Shopping Lists		My Shopping List						
+ Create New List 200 AMP Meter Socket Fan Contactors OUTDOOR LIGHT Wire for Laser	×	Fan Conta Email List Re Upload Items	ctors - Shop; name List Delete Download List	ping List ^{List}	Search this list:	Se	earch Clear Fi	lters
Auto-Populated Shopping Lists		Add Selected	to Cart (0) Ad	d List to Cart (8)		Sort by: Last Purchased	Show: 10 items	•
My Part Numbers Frequently Purchased		All	Quantity	Available	Description			
		C Remove Item	3 Add to Cart	OMAHA, NE: 0 View Inventory	Schneider Electri Manufacturer: S Mfr. #:	c / Square D 9999D10 Auxil Square D by Schneider Elect 9999D10	ary Contact Kit rric	

CREATING A CUSTOM SHOPPING LIST

- 1. From within the product search results, click on the \bigcirc Add To My List button.
- 2. Add the item to an existing list or create a new list by supplying the name for the new list. Click the ADD TO LIST button.

EDIT CUSTOM SHOPPING LISTS

1. Select the shopping list from the My Lists T dropdown menu to edit.

My Lists 🔻	Quick Order Pad -
My Shopping Lists	Auto-Populated Shopping Lists
OUTDOOR LIGHT (2) Created: 11/03/2023	My Part Numbers
Fan Contactors (8) Created: 10/28/2022	Frequently Purchased
200 AMP Meter Socket (3) Created: 10/20/2022	



2. Options available for working with the shopping list include: email the list to an email address, rename the list, delete the list, upload items into the list, remove or adjust items, add the entire list to the cart, add individual items and quantities to the cart, among other things to help manage the lists.

OUTDO	OR LIGHT	- Shopping	List
Email List	Rename List	Delete List	
Upload Items	Download L	ist	

SHIPPING CHARGES

Free shipping: Yes, except for expedited orders where inventory is not at the local branch within the district, or orders from non-standard or non-stock vendors that Crescent does not deal with on a regular basis.

An email confirmation will be sent if an email address is supplied in the contact information of the order. An email will be sent to confirm the order has been received and when the product(s) have shipped.

VIEWING PREVIOUS ORDERS / ORDER STATUS

The status of orders can be found in My Account V dropdown under Open Orders.

My Account		Open Orders				
My Orders		Know exactly what you're looking for? Jun	np right to it by using the fill	ers below.		
All Orders		Search Keyword:	Limit results to:	C	Date Range:	
Open Orders	•		ALL	-		
Closed Orders Quotes		Clear Filters Apply Filters				 Export to .CSV Print to PDF
		Display: Order View C Line Item View				

The list of open orders (orders that have at least one item that has not shipped) displays the number of items shipped as well as the remaining items left to be delivered.

Click on an open order to show the current order status and the local branch phone number in case of questions regarding the order.



Shipment 1

Invoic Phone Order Order Writte	e No.: e Number: Status: ed By: en By:	S123456789.001 999-999-9999 Ship When Available KEARNEY USER CRESCENT	Ship From: Ship Method: Ship To:	LINCOLN, NE OUR TRUCK UNIVERSITY OF NEBRASKA 942 N 22ND LINCOLN, NE 68503-2409			
millio	by:		Instructions:	DELIVER TO LOAD	ING DOCK		
All	Descriptio	n		Price	Quantity	Total	
	Brady M21-750-499 High Adhesion Label Cartridge; 0.7 x 16 ft Height, Black/White Item #: 140508		0.750 Inch Width	\$xx.xx	2	\$xx.xx	

RETURNS

Contact Crescent Electric to return an order at the email listed below, or the number located on the How Can We Help? page of the website: <u>OnlineSupport@cesco.com</u> or (855) 999-2372.

The University of Nebraska's Crescent Electric account number is 124214.

TRANSMISSION METHOD

- PO Transmission Method: email via Ariba
- Invoice Transmission Method: Paper
- Credit Memo Transmission Method: Paper