

Your Pharmacy Benefits

Dear Member, welcome to EmpiRx Health! Beginning 01/01/2024 we'll be managing your prescription benefits ensuring you receive the *best care* at the *best price*. EmpiRx Health provides a personalized touch at every level, with Member Services and pharmacists available 24/7/365 to assist with all your prescription needs. Please check your mail carefully in the month of December for your EmpiRx Health Welcome Packet, it contains a plan brochure and mail order materials.



ID Cards

Your medical and pharmacy benefits information will be integrated into one card, which will be mailed to you by Blue Cross Blue Shield of Nebraska. Present your new ID card to your participating pharmacy on or after 01/01/2024.

You can present a physical copy of your card, or you can access a digital version using the EmpiRx Health App on your mobile device or online at myempirxhealth.com.

To fill a prescription prior to receiving your new card, please provide the pharmacy with your first/last name, date of birth, ID number found on your medical card, and EmpiRx Health's processing information:
RxBIN 024160, RxPCN 14032015, RxGRP 19121.



Mail Order Pharmacy

Our mail-order pharmacy is Prescription Mart. They fill or coordinate most maintenance, high-cost, and specialty medications that require special handling and administration. Where applicable, alternative funding for select high-cost specialty drugs may be obtained, and your out-of-pocket costs could be reduced.

If you have been receiving medications through the mail, please contact EmpiRx Health Member Services at 1-833-419-3436 to verify the transition to our mail-order pharmacy.



For Your Health & Safety

Some prescriptions require clinical review before being filled. This process is a safety measure that protects you from potential side effects and harmful interactions with other medications, and ensures you receive the most appropriate therapy for your health condition. If a clinical review is needed for your medication, EmpiRx Health works directly with your doctor to get the information needed before filling the prescription.

If you have any questions or require additional information, please contact our Member Services toll-free at **1-833-419-3436**. We are always available to assist you with live Member Services Representatives and Pharmacists 24 hours a day, seven days a week.

We look forward to taking care of you.

