Q. When does NUFlex annual enrollment end?
A. NUFlex annual enrollment ends at 5:00 P.M. on the last day of the enrollment period. View the NUFlex Benefits Enrollment for additional information.

Q. How can I find out what my current benefits are today?
A. Within Firefly Employee Self Service, click on the Benefits Participation tile. The tile will display your current benefits, as well as those you are not enrolled in but are available to you during the open enrollment period.

Q. Can I preview the next years rates prior to the Annual Enrollment period?
A. Yes, the rates will be available at least one week prior to annual enrollment. Click on the Benefits Participation tile and enter the date of 1/1/*next calendar year*. The rates will show for any plan you are currently enrolled in.

Q. When will my new selections take effect?
A. Changes will be effective on January 1st of the following year.

Q. How can I find more information about the benefits offered at the University?
A. All benefits information can be found by accessing the Benefits webpage.

Q. Where do I access the NUFlex Annual Benefits Enrollment?
A. Log into Firefly using your NU ID and password. Click on the Benefits Enrollment tile at the top of the Firefly home page (only available during enrollment period) or from the Employee Self Service (ESS) tab.

Q. I need to make a change to my benefits but have already completed enrollment. Can I enter the NUFlex enrollment application again?
A. Yes, you can return as many times as needed before 5:00 P.M. on the last day of the enrollment period to complete your online benefits enrollment and submit any necessary forms or documentation.

Q. Do I need to submit documentation for Employee Plus One Benefits Program or if I added a Dependent to my insurance coverage?
A. Yes, you can find the information at https://www.nebraska.edu/faculty-and-staff/health-benefits webpage:
  - Employee Plus One
  - Dependent Verification Documentation Requirements

Q. I have attached the required verification documents when I added a dependent. Is there a way to confirm it was attached?
A. Yes, a Pending Verification icon appears in the row of the dependent. The icons indicate if a dependent is verified, has verification pending, or is not verified.

Q. Am I required to fill out the Tobacco/Nicotine Designation?
A. If you enroll in or increase your Voluntary Life Insurance coverage, you must fill out the Tobacco/Nicotine Designation every year. If you do not make a selection from the Tobacco/Nicotine Designation, the default option is Yes (meaning you currently use tobacco or nicotine products).

Q. Can I use any web browser?
A. You can use Internet Explorer (IE), Microsoft Edge, Mozilla Firefox, or Google Chrome for the PC. For Macintosh computers, you can use Mozilla Firefox, Google Chrome or Safari for Mac.
Q. How long does it take to complete the Health Risk Assessment? Do I have to complete the assessment in one sitting or can I save/return at a later time?
A. The Health Risk Assessment (HRA) take approximately 15 to 20 minutes. Upon completion, you will receive an email confirmation from Wellstream Online. You will also be able to print/save a PDF of your Personal Health Summary.

The HRA application will time out if left inactive for more than 15 minutes. Partial surveys are not retained. Be sure to allow sufficient time for completion.

Q. I just started at the University and have already filled out a Health Risk Assessment (HRA) and a tobacco/nicotine status. Do I need to do another one?
A. If your benefits effective date was on or after October 1 of this calendar year, you do not need to fill out another assessment or status (as long as the initial designations were completed within 31 days of your hire date).

Q. Are any sections of NUflex enrollment required each year?
A. Even if you do not wish to make any changes to your coverage, you will still need to the following each year:

- If you plan to participate in either the Health Care Account or Dependent Care Account, you must enroll in the Flexible Spending Account each year, even if you want the same amount as the previous year.
- Complete the Health Risk Assessment - you should do this every year to receive the enhanced wellness and preventative services benefit for you and your covered dependents who are enrolled in the University’s medical and prescription drug plans.
- If you are enrolled into Voluntary Life Insurance, the tobacco/nicotine status needs to be designated every year.

Q. Am I required to fill out the Assurity Online Statement of Health?
A. If you enroll in or increase coverage for Voluntary Life Insurance or Dependent Life Insurance, you must complete the Assurity Online Statement of Health. If you do not complete the Statement of Health, your insurance will be reset to your current amount.