# **Education: Trends and Challenges**

#### **Education Vertical**

#### Global Aruba revenue:

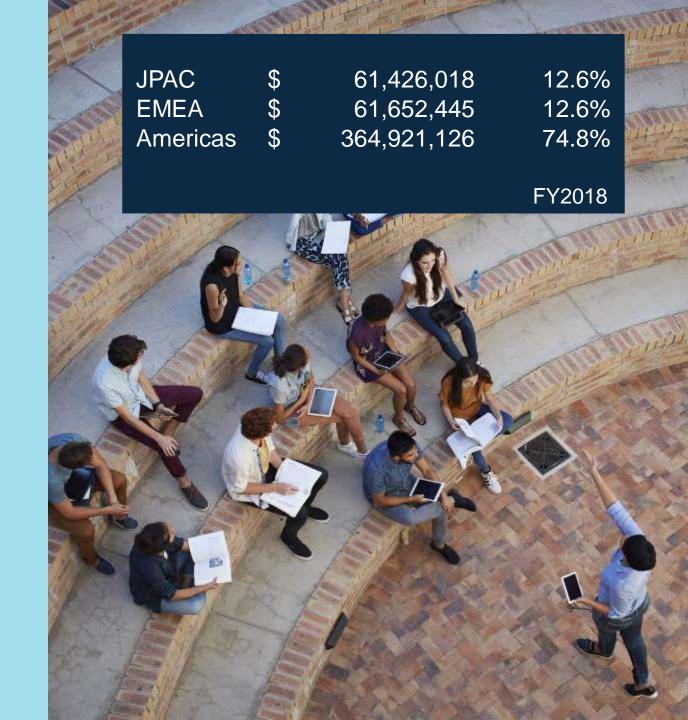
~US \$400-500 million

#### Aruba's largest vertical

- Split into K-12 (55%) vs. HED (45%) with regional nuances
- Some EDU \$\$ captured under GOV revenue
- Fairly recession proof due to high government priority
- "Sharing" community not as competitive as corporate sector

#### US eRate funding

Mandated \$\$s to support K-12



#### **GLOBAL EDUCATION**

1.7 billion students

- 200+ million in higher education
- 1.5 billion in primary/secondary education (K-12)



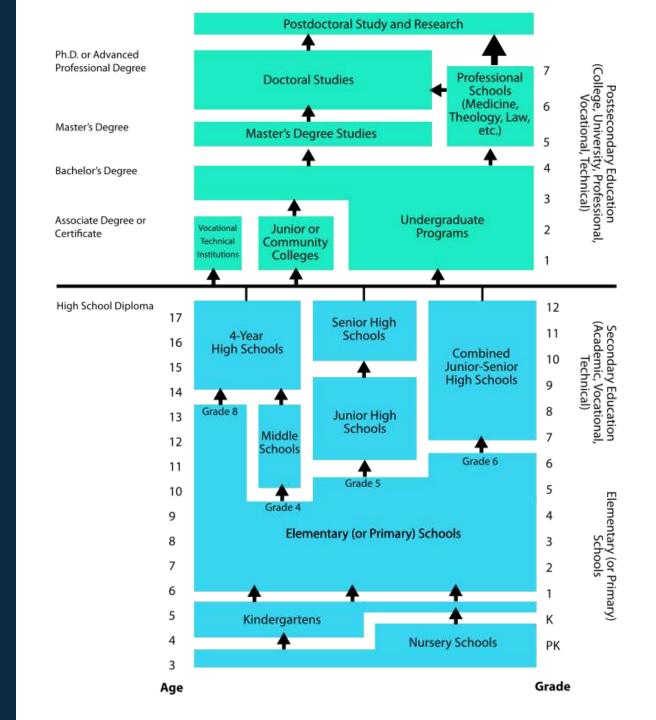
#### Sample: US Ed market

#### K-12 Education

- 13,600 school districts
- 130,930 schools
  - Elementary schools: 87,498
  - Secondary schools: 26,727
  - Combined schools: 15,804
  - Other: 901

#### Higher Education

- 4,298 degree-granting institutions
  - 1,626 public colleges
  - 1,687 private nonprofit schools
  - 985 for-profit schools



#### **PRIORITIES BEFORE COVID-19\***



#### K-12

- 1. Scaling and Sustaining Innovation
- 2. **Data Privacy** and Ownership
- 3. Evolution of Teaching and Learning
- 4. Pedagogy vs. Technology Gap
- 5. Digital Equity

\*CoSN 2020 United States K-12 Innovation Survey

#### HIGHER EDUCATION

- 1. Information Security Strategy
- 2. Privacy
- 3. Sustainable Funding
- 4. Digital Integration
- 5. Student-Centric

\*EDUCAUSE 2019





#### **COVID-19 – GLOBAL REACTION**







- 105 country-wide closures
- 60% of all learners
- 1B students affected

UNESCO data – as of Aug 3, 2020

- Remote teaching and learning
- Reduced on-site instruction
- Hybrid/HyFlex modalities
- FLEXIBILITY!

- Institutions open/closed
- Majority of learning online
- Increase access and equity
- Next steps?



#### **EDUCATION CHALLENGES**







Access & Support

**Evolving Instruction** 

Class Delivery Engagement

Labs, Sports, Graduation

Student and Employee Health & Safety

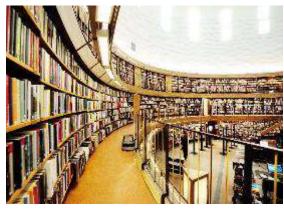


#### **CHANGE MANAGEMENT**









Talk about RAPs and outdoor APs

Talk about increase in APs for student housing

Listen to customer challenges

Talk about network flexibility and ESP



#### **PANDEMIC RESPONSE**



- Devices
  - Free or loaner
- Internet service
  - Free or low-cost
- Personal hotspots
  - Remote Access points
  - Free or loaner hotspots
- Alternative & Mobile access
  - Parking lot
  - Mobile bus/vehicle
  - Outdoor classrooms
  - Community hotspot



#### **Target audiences**

Title	Cares about
CIO	Operating budget; support levels; uptime; service delivery to business, long-term tech integration
СТО	Technology innovation; AI/ML; data visualization; outcome delivery
CSO	Security posture; consolidated tools; alert fatigue; attack surface reduction; data and user security
Director of Security	Hardware and software implementations that keep students, teachers and staff securely connected (gov mandates)
Director of IT Services / Networking	Ease of use; ability to operate; interoperability
IT Manager	Technical performance, ease of use, speeds/feeds
Network Engineer	Performance specifications, management plane, troubleshooting, installation
Facilities Director	Building management automation, ROI, and ease-of-use



#### **ARUBA SOLUTIONS**

#### **CAMPUS**





Parking lot | Outdoor Classrooms | Mobile Wi-Fi







#### **HOME**





Remote learning | Working from home



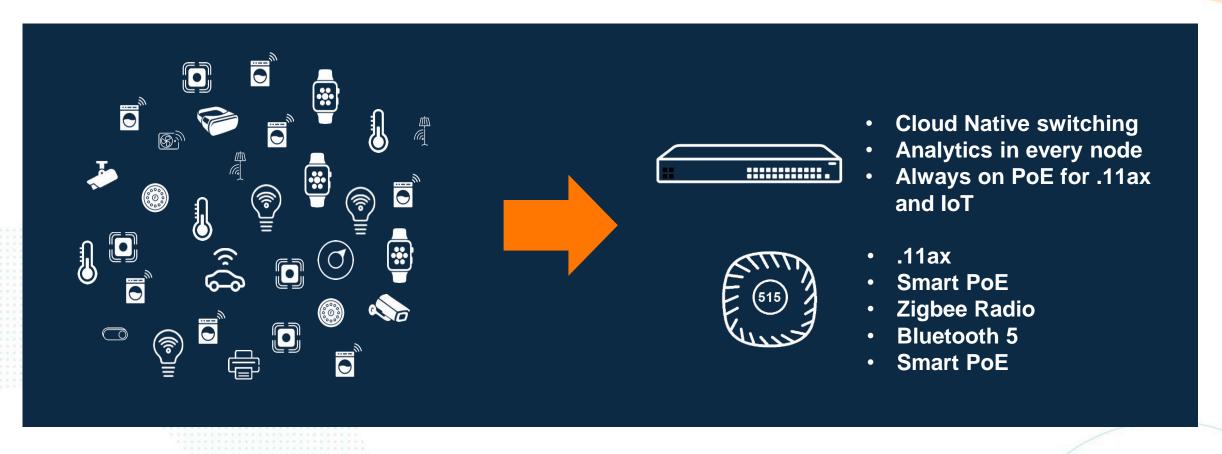






#### **ENABLE IOT USE CASES**

Leverage existing infrastructure and support wired and wireless IoT



**Students IoT:** PlayStation, Roku, Amazon Firestick, Google ChromeCasts, Fitbit, digital assistant, smart speakers, smart watches, printers, etc.

Building Systems IoT: Lighting, thermostats, heating, door locks, security cams, smoke detectors, shotgun detectors, smart outlets, chargers, temperature sensor, humidity sensors, laundry



#### An Open Ecosystem

From Access Security. To Contact Tracing.































































### Aruba ESP: Solutions for Education

#### ESP: Back to School. It's time for 2 + 1

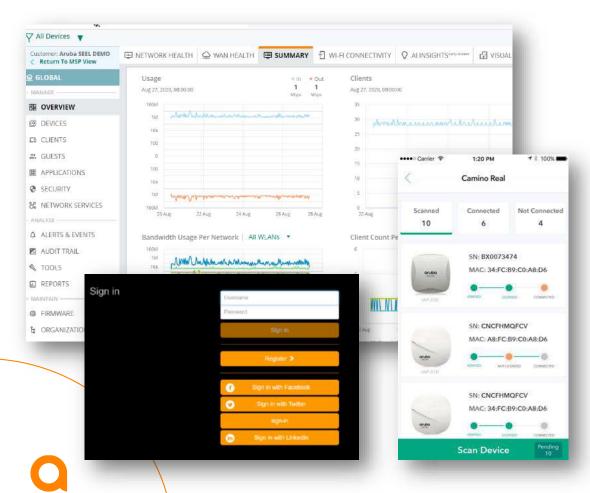
- 1. Aruba Central as the Management Platform for EDU
- 2. AI-OPS Automatically *Ensures*Application Performance and *Amplifies* IT Staff Skills
- + 1. Position the Future of the Network as a Platform



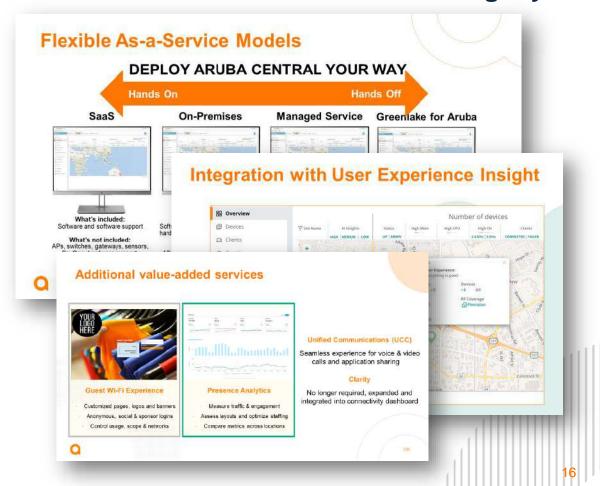


#### Central is Being Built for EDU: Scale, Choice, Agility

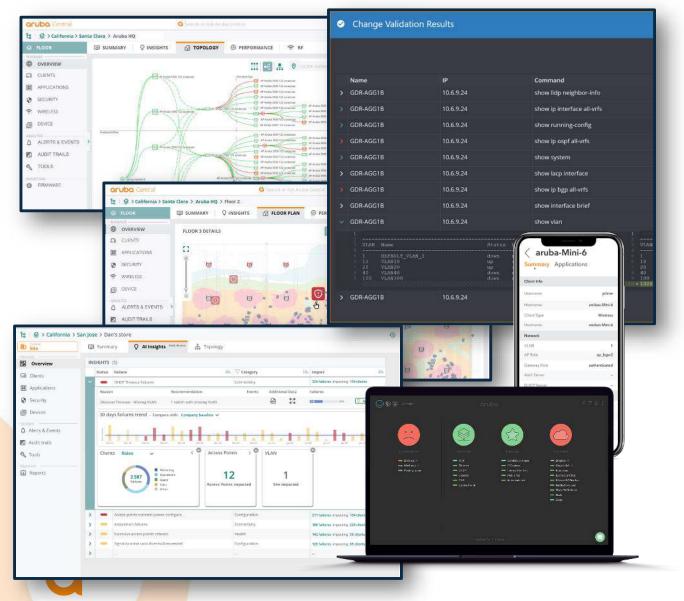
#### **Aruba Central for K-12 Schools / ISDs**



#### **Aruba Central Is About Choice and Agility**



#### ESP and Central becomes a Platform for Mid-Large EDU



#### Operations Features

- Aruba Central as a cloud-scale management platform for all infrastructure, networks and use cases
- Aruba Cloud Platform as a now and future architecture for network-centric services
- ZTP, Mobile app for installers and operators
- Network-wide planning, configuration management, auditing and validation through NetEdit
- Device and network management through API and Ansible

#### Performance Assurance Features

- Essentially unlimited scale of operations
- Al Insights big data and ML network monitoring, automated fixes, proactive problem reporting
- User Experience Insight End-user monitoring and reporting of apps and performance affecting network services

#### Simplicity of Adoption

Cloud architected, push-to-subscribe software

#### Ease of Operations

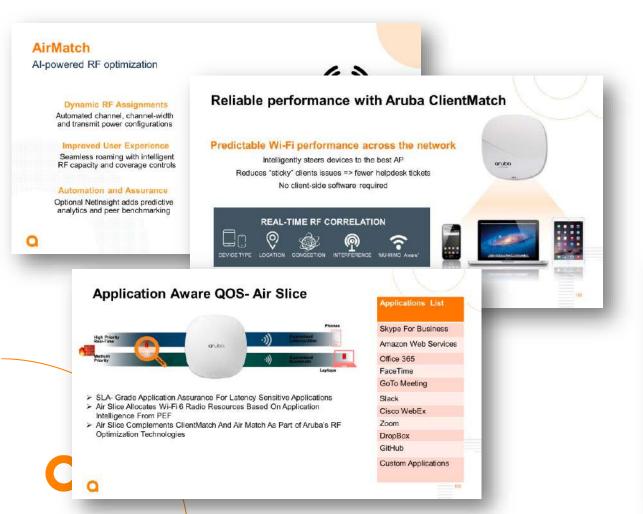
Chain-able automated actions and proactive responses

#### Low cost of ownership

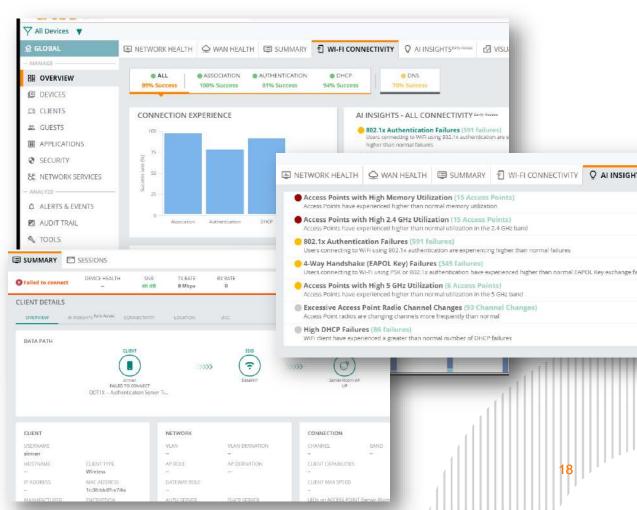
 True single platform with multiple personas for planning, operations, validation, security, other services

#### **Aruba Al OPS Leads to the Self-Driving Network**

#### Al OPS Infrastructure Avoids Problems



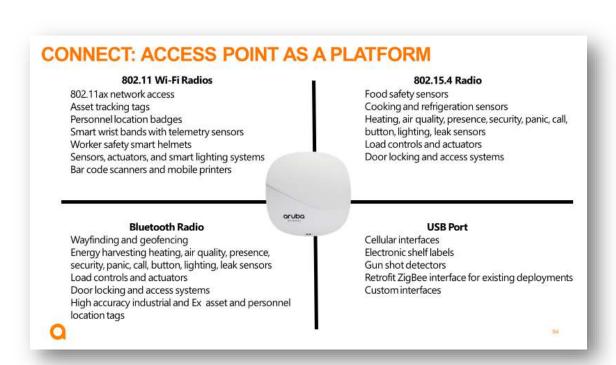
#### **AI OPS Amplifies Network Operator Skills**



#### The EDU Network as a Platform

#### SEEMS FUTURE-Y. BUT IT'S A POWERFUL CAPABILITY TODAY.

#### The Access Point is a Platform



#### Many IoT Applications To Be Explored





# Aruba ESP: Return to School

#### **CONTEXT THAT WE 'ALREADY' HAVE**

Connectivity And Location



#### **Aruba 300/500 Series Access Points**

Platform for both WI-FI and BLE-based contact tracing and location analytics

Enables customized solutions via Aruba's partner ecosystem using USB expandability



#### **CONTACT AND LOCATION TRACING**



With WI-FI Location Data





Aruba APs listen for users, Wi-Fi devices



Proximity apps process location data ingested from Airwave or Central with Al/ML Proximity Models



HR informed of potential sick person

(sorted by total contact minutes)

with each infected person

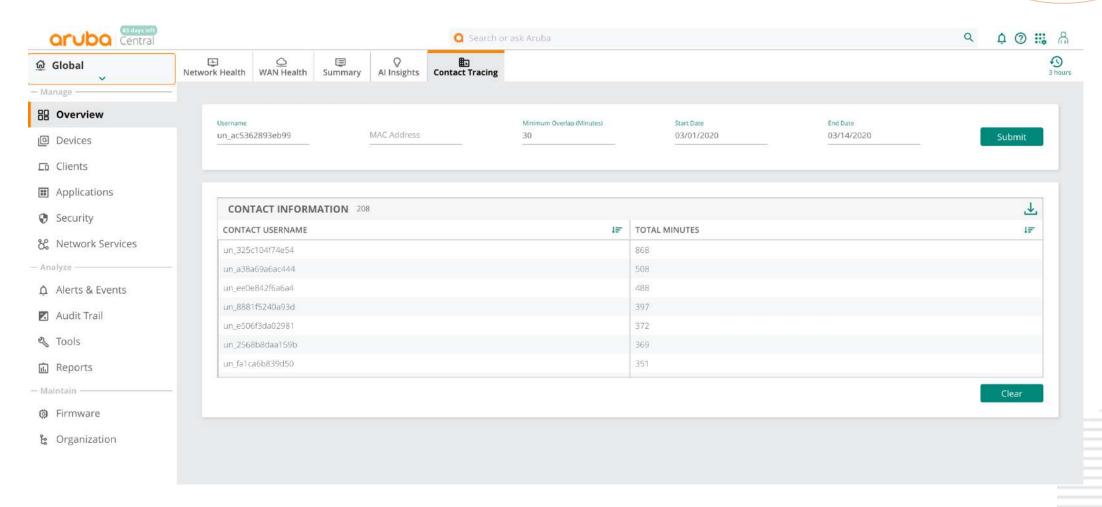


Locations traced listing dwell time at various AP/building locations for sick person.



#### WI-FI CONTACT TRACING EXAMPLE

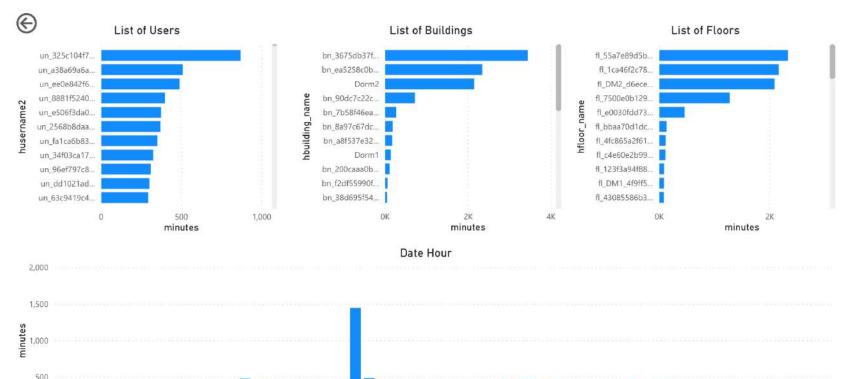
#### With Aruba Central





#### WI-FI CONTACT TRACING SCREENSHOT

#### Exported to PowerBI template



date\_hour



#### WI-FI CONTACT TRACING SCREENSHOT

#### **Exported to Tableau Template**

Analysis for user: un\_ac53..

#### List of Users

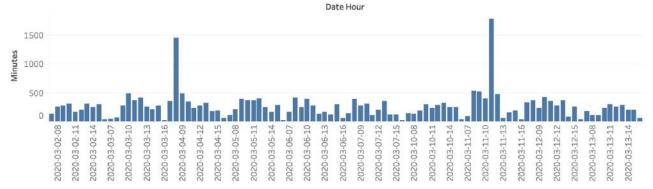
Husername2 =	
un_325c104f74e54	868
un_a38a69a6ac444	508
un_ee0e842f6a6a4	488
un_8881f5240a93d	397
un_e506f3da02981	372
un_2568b8daa159b	369
un_fa1ca6b839d50	351
un_34f03ca17e5ee	324
un_96ef797c8c792	309
un_dd1021ad37cca	300
un_63c9419c4ef63	293
un_2da01a54da0f2	275
un_72ca57923e93a	272
un_bd4dada224f49	262
un_6e3164e9d60ad	248
un_5fd3ddba2a680	248
un_941a64753b0d5	246
un_d68b7e6b1a967	240

#### List of Buildings

Hbuilding Na 🗧	
bn_3675db37f0443	3,432
bn_ea5258c0b96db	2,336
Dorm2	2,141
bn_90dc7c22c3e15	713
bn_7b58f46eae327	259
bn_8a97c67dccc1c	180
bn_a8f537e32e337	170
Dorm1	135
bn_200caaa0bc86e	106
bn_f2df55990f4d8	54
bn_38d695f5422e1	43
bn_d6d8219011a77	24
bn_677d772231f3e	22
bn_1495ffd75ee05	18
bn_73f74cbc37be8	13
bn_09dc1c9f8004a	12
bn_55fac53d87906	10
bn_6abb922270f2d	8

#### List of Floors

Hfloor Name =	
fl_55a7e89d5bc40	2,330
fl_1ca46f2c78dce	2,161
fl_DM2_d6ecec58002ba	2,086
fl_7500e0b1293f2	1,271
fl_e0030fdd738ce	457
fl_bbaa70d1dcb32	131
fl_4fc865a2f61b8	115
fl_c4e60e2b996d0	110
fl_123f3a94f88ed	85
fl_DM1_4f9ff5ee34aea	82
fl_43085586b3fcc	80
fl_1fa99ad136764	74
fl_0d299fa3a73c7	72
fl_5ae8deef6e00a	69
fl_df185e587e261	64
fl_DM2_5fa8111cbc5fa	55
fl_b9ae5cc054221	43
fl_2c2ed9b8e6cda	38





#### **CONTACT AND LOCATION TRACING**

#### With Meridian and BLE Location Data





Users are issued Aruba Tags



Aruba 300/500 series APs sense tags in-building



Meridian cloud determines tag locations



Data streamed to visualization and rules engine SW



User is sick and informs HR



HR looks up user tag and queries contact tracing SW for potential user and location contacts



Contacts traced (sorted by total contact minutes) with each infected person Locations traced listing dwell time at various AP/building locations for sick person.



#### **ARUBA ASSET TAG**

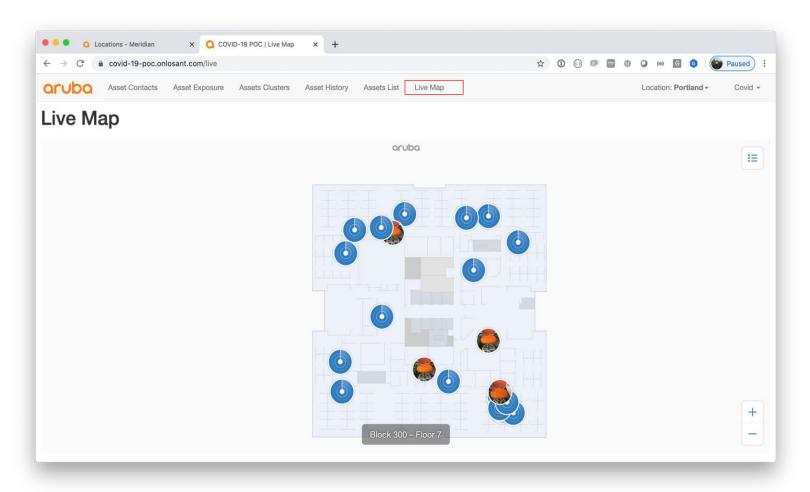


#### **KEY FEATURES**

- Uses prevalent BLE asset tracking technology
- A modern Wi-Fi installation provides necessary coverage
- BLE-enabled Aruba AP's only require a firmware upgrade to support asset tracking
- Solution is scalable to thousands of assets
- 3-4 year maintenance free battery
- True location on map, not just general proximity

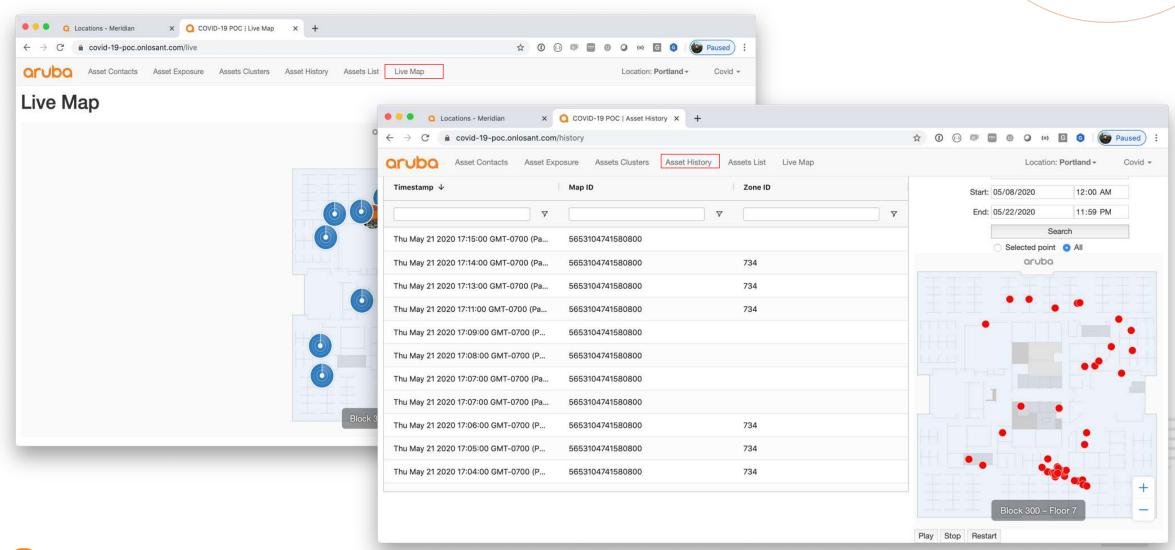


#### **BLE CONTACT & LOCATION TRACING SCREENSHOTS**





#### **BLE CONTACT & LOCATION TRACING SCREENSHOTS**





#### What's Right For You?

	Wi Fi-based	Bluetooth-based
Cost	Included	Hardware Tags Meridian License
Data	10m accuracy	1-3m accuracy
Deployment	Immediate	Tag setup
Additional Hardware	None	Asset tags (3xx or 5xx ap's)
Aggregation	AirWave or Aruba Central	Meridian



#### RICH PROXIMITY PARTNER ECOSYSTEM





Proximity Detection | LBS Campus App | Touchless Kiosks | Spatial Analytics | Thermal Imaging













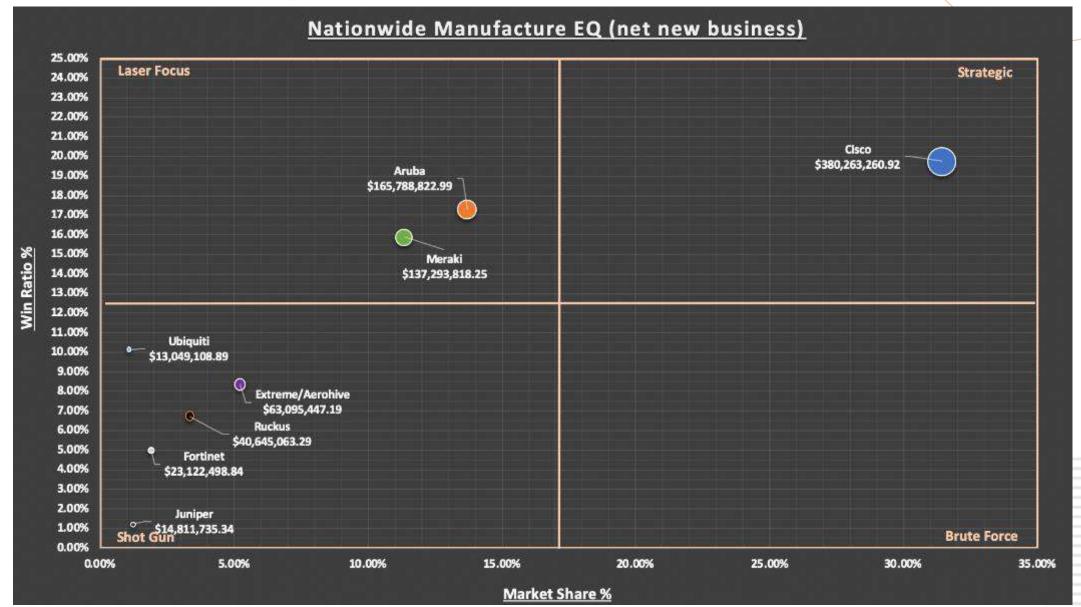




# K-12 Opportunities with E-rate & Other Federal Funding

**USA** -Only

#### E-rate FY2020 Quadrant – How did Aruba do?





#### E-rate Funding Year 2021

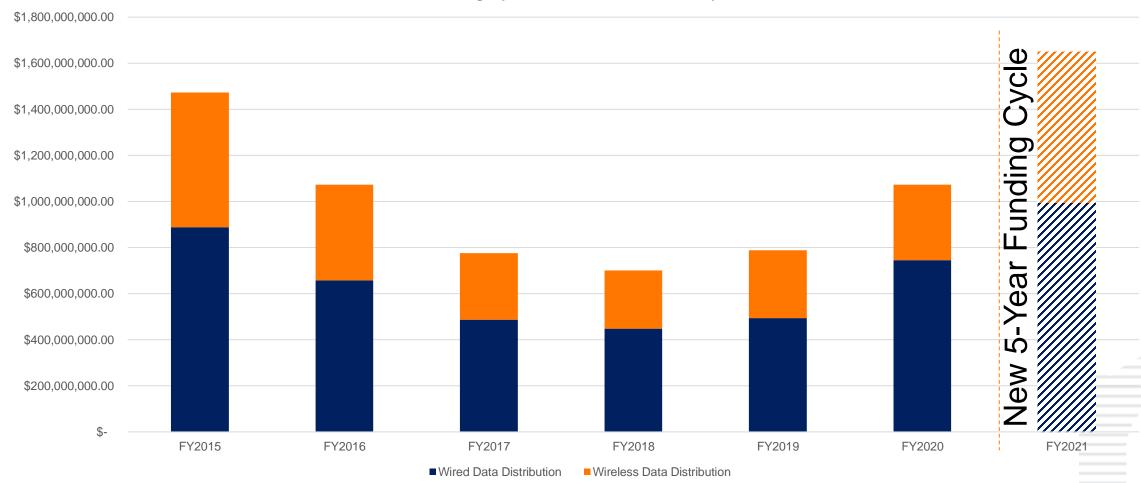
#### **E-rate Funding Year 2021**

- All applicants get refreshed Category Two 5-Year Cycle Budget
  - More than \$9B in refreshed Category Two Budgets!
    - Schools \$167/student ; Libraries \$4.50/sq foot
      - Site Budget Floor \$25,000
    - First Funding Cycle FY2021 to FY2025; Next Funding Cycle begins FY2026
    - No rollover of budget balances from cycle-to-cycle
    - Budget factors reset for inflation once every five years
    - Single "system wide" budget calculated for multisite applicants
- Draft Eligible Services List
  - Released on July 21, 2020
    - Comments due August 20, 2020; Reply to Comments due September 4, 2020
    - One manufacturer recently echoed Aruba's past comments on allowing Enhanced Network Security
  - No new services



#### E-rate Discounts Requested (FY2015-FY2021\*)







#### **Other Federal Funding**

#### **CARES Act**

#### **Education Stabilization Fund**

- Governor's Emergency Education
   Relief Fund
  - \$3 billion will be provided to Governors for emergency support grants to LEAs and IHEs that the state determines have been most significantly impacted by the coronavirus.
- Elementary and Secondary
   School Emergency Relief Fund
  - \$13.5 billion will be provided directly to states to help schools respond to the coronavirus and related school closures.

#### **Bureau of Indian Education**

 \$46 million to address cost of school closings, transporting students home, <u>enhanced online</u> <u>learning</u>, <u>IT hardware capacity and</u> <u>Wi-Fi connectivity</u>

#### **Proposed Legislation**

- Bills introduced in House and Senate
  - Most recent legislation includes \$70B for K12 Schools
  - Perfect time to start talking about Aruba RAPs for student home connectivity



#### What can you do now?

#### E-rate Funding Year 2020

#### – Check the E-rate SharePoint

- Review Funding Waves each week
  - Contact Partners and End Users to close Funded Deals

#### Confirm 471 Review Status

Forecast correctly

#### Know Distributor Programs

Extended Terms for E-rate Deals

#### – Use Aruba E-rate Eligibility Tool

- E-rate Eligibility by SKU
- Approved Global Service Subs

#### E-rate Funding Year 2021

#### — Get Ahead of the Deal with ROGER

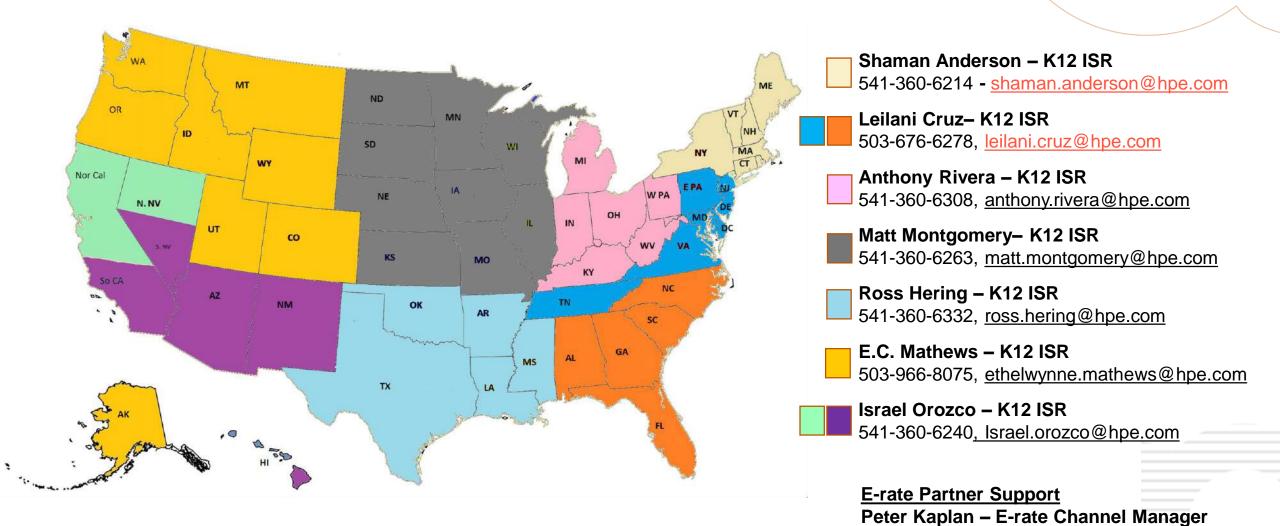
- Identify partners to engage with
- Work with K12-ISR to get leads out to partners
- Use the EASY Tool for applicant history

#### — Communicate with your K12-ISR and SER

- Track assigned partners to 470s
  - -Check ROGER before approving Deal Reg
- Attend K12-ISR Calls



#### **Aruba K12/E-rate Team**





erate@hpe.com

## Key Takeaways

#### **Summary**

#### **Call to Action**

Education vertical is a large growth sector

Aruba ESP invites Education to go ALL IN

Contact
tracing is a
foot in the
door to
Education

Government funding drives
Education purchasing

1 REVIEW school technology plans and objectives – available in the public domain

**EXPLORE** your customers' needs from their perspective (i.e., "student outcomes")

LISTEN to unique pain points and challenges affecting your education customer, "today"

4 UNCOVER how the pandemic has changed your customer's priorities and initiatives

#### RESOURCES

#### **EDUCATION:**

- HED:
  - Reimagine Education (PDF)
  - <u>Higher Education Solution Overview</u> (PDF)
  - Anywhere Education: Moving teaching and learning online At-a-Glance (PDF)
  - Modernizing cybersecurity in higher education (PDF)
- K-12
  - K-12 School Solution Overview (PDF)
  - Modernizing cybersecurity in schools (PDF)
  - IT Guide for K-12 (PDF)
  - Aruba K-12 Webinar 3 Must-Haves for Flexible Hybrid Instruction
  - Aruba Webinar Maximize your school's CARES Act Funding
  - HPE K12 Webinar Implementing a Distance Learning Strategy for Your School

#### **ARUBA WEBSITE**

- Aruba Higher Education (URL)
- Aruba K-12 Education (URL)

#### **ARUBAPEDIA**

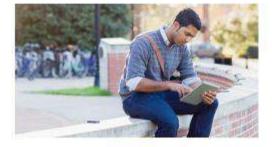
- <u>Higher Education</u> (URL)
- K-12 Education (URL)



#### Higher Education Networking Solutions



Reopening is on everyone's mind. How can you make it happen safely? It starts with embracing flexibility. It starts with embracing the hybrid campus. Discover how the right platform can help you change and evolve. Discover how you can face your challenges head-on with Aruba ESP.



#### Connect and protect from virtually anywhere.

Remove the boundaries of the campos, Give your students and faculty a way to stay connected on site and colline. Create a fully integrated learning environment that's as amort as you are. Ensure access to institutional resources. Make it happen, no matter the distance, in a tost conscious way.





## Thank you!