WageWorks®
www.wageworks.com

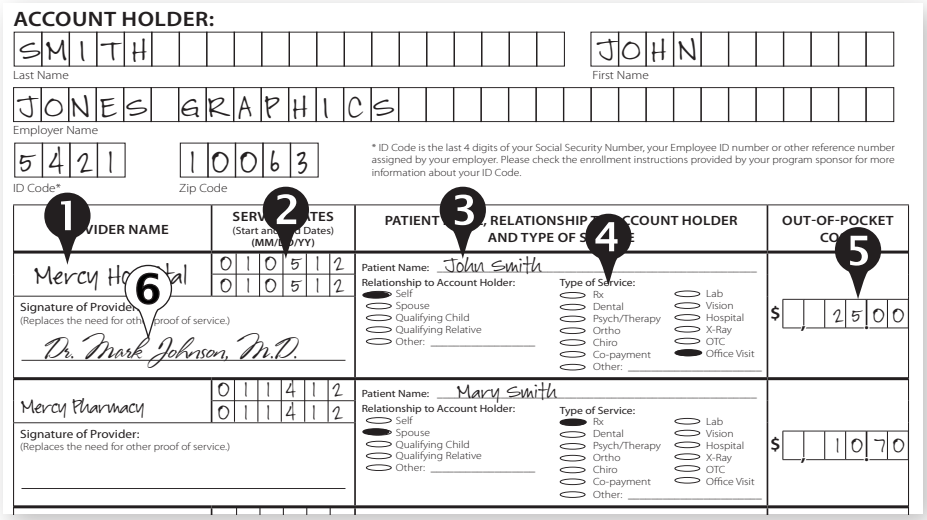
Health Care Account
How to File a Claim for Approval

Claim Filing Options:

- **File claim online** - Log in to your account at **www.wageworks.com** to submit your claim electronically.
- **File claim via fax or mail** - Claim details may be entered online and a completed form may be printed and faxed or mailed with documentation. **Fax:** 855-291-0625 , **US Mail:** CLAIMS ADMINISTRATOR-FBWW, P.O. Box 14326, Lexington, KY, 40512

Instructions to fill out this form:

- Complete ALL account holder information.
- Provide your employer name without abbreviation.
- Use your documentation to complete each section of the form, including the following:
  - ① Provider Name
  - ② Service Date(s)
  - ③ Patient Name and Relationship to Account Holder
  - ④ Type of Service
  - ⑤ Patient Responsibility
  - ⑥ Provider Signature is ***not required***, but can replace need for other proof of service



Tips For Claim Submission

- An eligible dependent is defined as a spouse, qualifying child, or qualifying relative.
  - A qualifying child is defined as a tax dependent child up to age 26 or any age if permanently disabled.
  - A qualifying relative is an Adult Designee who lives with you for the entire calendar year. You must provide over half of the Adult Designee's financial support for the calendar year.
  - You may **not** submit expenses for an Adult Designee's dependent child. An Adult Designee's dependent child's expenses are **not** eligible for reimbursement under the plan.
- For information to claim orthodontia expenses, refer to the guide located at: **https://www.wageworks.com/employee/learning-center/ClaimOrthodontiaExpense.html**.
- For a complete list of eligible expenses specific to your plan, log in to your account at **www.wageworks.com** and select "Eligible Expense" from the left side of the screen. Only submit claims for eligible expenses.
- A letter of medical necessity is required for any expense listed as "Yes (Letter)" on the eligible expense list to establish medical necessity. Cosmetic surgery or procedures (i.e. teeth whitening) are not eligible expenses unless deemed as medically necessary by a licensed physician. A letter of medical necessity form can be obtained at: **https://www.wageworks.com/forms/WW-LTR-OF-MED-NEC.pdf** .

Tip for Over-the-Counter Expenses

- A prescription is required for any over-the-counter expense listed as "Yes (Rx)" on the eligible expense list. As a result of the Health Care Reform Law, in addition to the required detailed receipt, an actual prescription written by a doctor (on a prescription pad or form) dated on or before the date the expense was incurred is required to verify that the over-the-counter medicine is prescribed for a known medical condition.

Tips For Documentation

- Ensure that the documentation is legible.
- Cancelled or copies of checks and credit card receipts do not contain all 6 required pieces of information needed to approve your expense, and are not acceptable for submission.
- Explanation of Benefits (EOBs) are recommended, especially if your insurance covered a portion of the expense.
- The use of a highlighter causes items to not be legible on the documentation; highlighter use is not recommended.
- Send only photocopies of your claim form and documentation – keep the originals for your records if submitting via US Mail.
- Your provider may sign the form confirming the date of services, charges and other service or product information in lieu of providing separate documentation or other proof of service.

Tips For Faxing

- Do not use a cover page when faxing the claim form and documentation.
- Submit only claims for your own account.

Tips for Viewing Claim Status

- Please allow 2 business days from receipt of your claim for processing.
- You will be notified via email of the status of your claim if we have a valid email address on file (to update your email address, please log in to your account at **www.wageworks.com** and select "Profile" in the upper right corner of the screen).

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Health Care Account
Pay Me Back Claim Form

- **File claim online** - Join the growing majority of participants who submit their claim online for faster service. Log in to your account at www.wageworks.com to file your claim electronically and upload your documentation.
- **File claim via fax or mail** - Claim forms may also be filed either via fax or US Mail and sent to the following locations:
  Fax: 855-291-0625, **US Mail:** CLAIMS ADMINISTRATOR-FBWW, P.O. Box 14326, Lexington, KY, 40512
- **Claim processing time** - Claims will be processed within 2 business days after WageWorks receives the form. You may check the status of your claim by logging into your account at www.wageworks.com.

ACCOUNT HOLDER:

Last Name ______________________ First Name ______________________

UNIVERSITY OF NEBRASKA

Employer Name

ID Code* ________ Zip Code ________

* ID Code is the last 4 digits of your Social Security Number, your Employee ID number or other reference number assigned by your employer. Please check the enrollment instructions provided by your program sponsor for more information about your ID Code.

PROVIDER NAME	SERVICE DATES (Start and End Dates) (MM/DD/YY)	PATIENT NAME, RELATIONSHIP TO ACCOUNT HOLDER AND TYPE OF SERVICE	OUT-OF-POCKET COST
Signature of Provider: (Replaces the need for other proof of service.) ________		Patient Name: ________ Relationship to Account Holder: ◯ Self ◯ Spouse ◯ Qualifying Child ◯ Qualifying Relative ◯ Other: ________ Type of Service: ◯ Rx ◯ Dental ◯ Psych/Therapy ◯ Ortho ◯ Chiro ◯ Co-payment ◯ Other: ________ ◯ Lab ◯ Vision ◯ Hospital ◯ X-Ray ◯ OTC ◯ Office Visit	$ ___,___.___
Signature of Provider: (Replaces the need for other proof of service.) ________		Patient Name: ________ Relationship to Account Holder: ◯ Self ◯ Spouse ◯ Qualifying Child ◯ Qualifying Relative ◯ Other: ________ Type of Service: ◯ Rx ◯ Dental ◯ Psych/Therapy ◯ Ortho ◯ Chiro ◯ Co-payment ◯ Other: ________ ◯ Lab ◯ Vision ◯ Hospital ◯ X-Ray ◯ OTC ◯ Office Visit	$ ___,___.___
Signature of Provider: (Replaces the need for other proof of service.) ________		Patient Name: ________ Relationship to Account Holder: ◯ Self ◯ Spouse ◯ Qualifying Child ◯ Qualifying Relative ◯ Other: ________ Type of Service: ◯ Rx ◯ Dental ◯ Psych/Therapy ◯ Ortho ◯ Chiro ◯ Co-payment ◯ Other: ________ ◯ Lab ◯ Vision ◯ Hospital ◯ X-Ray ◯ OTC ◯ Office Visit	$ ___,___.___
Signature of Provider: (Replaces the need for other proof of service.) ________		Patient Name: ________ Relationship to Account Holder: ◯ Self ◯ Spouse ◯ Qualifying Child ◯ Qualifying Relative ◯ Other: ________ Type of Service: ◯ Rx ◯ Dental ◯ Psych/Therapy ◯ Ortho ◯ Chiro ◯ Co-payment ◯ Other: ________ ◯ Lab ◯ Vision ◯ Hospital ◯ X-Ray ◯ OTC ◯ Office Visit	$ ___,___.___

More expenses? Please complete another form. **CLAIM FORM TOTAL:** $ ___,___.___

CERTIFICATION AND AUTHORIZATION: I certify that the information on this form is accurate and complete. I am requesting reimbursement for qualifying medical expenses incurred by myself, my spouse or my Adult Designee who qualifies as my tax dependent under federal tax law, or my dependent child while I was a participant in the plan. (Patient & Relationship assumed to be Self unless otherwise indicated.) I understand that expenses for which I am reimbursed may not be used to claim any federal income tax deduction or credit. I have already received these products and services and have not and will not seek reimbursement of this expense from any other plan or party. If I am covered under more than one health care account, reimbursement will be made according to the payment order determined by those plans and as stated on the WageWorks Web Site. Use of this service indicates my acceptance of the WageWorks User Agreement at www.wageworks.com (available upon registration; enter user name and password or click on First Time User? link).